

# Warranty

## step collections

Forbo Floorcoverings Pty Ltd warrants step products to be free from material and manufacturing defects for a period of 15 years from the date of installation.

Forbo Floorcoverings Pty Ltd further warrants that the product will not require replacement due to normal wear within the specified 15 year period.

During the 15 year warranty period, should it be determined by Forbo Floorcoverings Pty Ltd that a problem is due to a manufacturing defect, the product will be replaced free of charge. The warranty does not cover the removal of the original product or the installation of the replacement.

### CONDITIONS

The warranty is on the condition that the sub-floor area is prepared and the product is installed in accordance with Floorcoverings Standard NZS AS 1884:2013 "Floor coverings - Resilient Sheet and Tiles - Installation Practices" and is maintained in accordance with the supplied Forbo Maintenance Program.

Forbo Floorcoverings Pty Ltd will not be held responsible for product failure arising from circumstances beyond its control such as structural movement, excessive moisture, vapour or alkali in a concrete subfloor, abuse, accidents, the effects of chemicals or aggressive solvents, the incorrect use of cleaning agents or incorrect maintenance procedures.

**Project name:** \_\_\_\_\_

**Product code(s) installed:** \_\_\_\_\_

**Product quantity:** \_\_\_\_\_

**Project address:** \_\_\_\_\_

**Project Suburb:** \_\_\_\_\_ **Postcode:** \_\_\_\_\_

**Installation company:** \_\_\_\_\_

**Installation date:** \_\_\_\_\_

**INZIDE Order Number:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

INZIDE Commercial Ltd.  
PO BOX 305 320  
Triton Plaza  
Auckland 0757

T: 0800 800 656 or 09 441 9850  
F: 09 441 9851  
Email: [enquiries@inzide.co.nz](mailto:enquiries@inzide.co.nz)

**Please complete in full and register warranty with INZIDE Commercial Ltd.**

Fax: 09 441 9851 or email [enquiries@inzide.co.nz](mailto:enquiries@inzide.co.nz)